

KWC DEKO. The new name of Franke Medical



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Dear Customer and partner

In May 2021, we informed you that the Swiss Franke Group, headquartered in Aarburg, has entered into an agreement to divest its Franke Water Systems division. The buyers are funds advised by Equistone Partners Europe (Equistone). The transaction includes the two Franke Water Systems' business units "Water Systems (WS) Commercial Group" and "KWC Group" with its production and sales facilities in Switzerland, the European Union, the United Kingdom, the United Arab Emirates and China – all in all 11 factories in eight countries.

We are super excited to inform you about the next steps;

As of March 1st, 2022 Franke Medical Oy (business id 2352495-8) has been merged with Franke Finland Oy (business id 0958736-2).

Simultaneously the company has changed its' name to KWC Nordics Oy (business id 0958736-2), auxiliary business name KWC DEKO.

What does it mean - what changes?

We remain the very same trusted partner as before, just with a new company name. The very same people are here to support you with high engagement. The above-mentioned change has no impact on product range nor on our customer service.

KWC Nordics Oy will be visible on sales order acknowledgments, export documents and invoices starting soon. Also, we will start using the name KWC DEKO on all marketing materials. For sustainability reasons we will continue to use Franke branded packing material until the stock for them is exhausted.

Our previous email addresses ending in @franke.com have been discontinued.

The suffix to our new addresses is @kwc.com.

We fully understand there are different country specific requirements related to registers, certificates, and documents to be provided for the authorities bearing the manufacturer name and authentication. For any documents you need to have revised, we kindly ask you to provide us with a list and if possible, the latest copies of said documents, and we start working on them accordingly.

Please contact your Franke Export Manager with any questions you may have.

Kind Regards,

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Tero Andersson
Head of Sales
KWC Nordics Oy